

[Date]

TO:

[Streaming Service Provider] Support Team

FROM:

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Your Profile Name or Your Business Page Name]

[Your email]

Subject: Formal complaint regarding [Reason of Complaint]

Dear [Streaming Service Provider Name] Customer Support,

I am writing to formally submit a complaint regarding my recent experience with your service.

[Briefly explain the issue. Here are examples of possible issues:

- *Charges for a subscription you did not authorize.*
- *You canceled the subscription, but the charges continued.*
- *The platform continues to show excessive ads despite your subscription to an ad-free plan, etc.].*

I have attempted to resolve this issue through your standard support channels without success, namely **[list all your steps that you have already taken, such as the date of contacting the customer service representative and his/her name if possible, screenshots of emails or other communication with the support, etc.]**.

This situation is really upsetting, especially since it doesn't match what your service promised. To resolve the issue, I kindly request you **[provide details on what you want as a solution**. For example: investigate the issue, provide a clear explanation, and issue a refund].

I expect a resolution within **[reasonable timeframe, e.g., 5-7 business days]**. After that period, I will seek help from my State Consumer Protection Department or get other help.

Please get in touch with me at the address or by phone provided.

Sincerely,

[Your Signature]

[Your Name]

***Disclaimer:** While every effort has been made to ensure the accuracy of this publication, it is not intended to provide legal, medical, accounting, investment, or any other professional advice, as individual situations will differ and should be discussed with an expert and/or an attorney.*